ACTION TAKEN REPORT ON FEEDBACK OF STAKEHOLDERS 2021-2022

Feedback survey on curricular aspects, specifically the syllabus and its transaction was conducted online via Google Forms among the major stakeholders of the institution --students, teachers and alumni . The feedback received were analysed and based on the analyses, actions were formulated by the decision making authority.

Table 1Based on feedback received from the students, the following actions were taken:

SL. No.	Nature of feedback/suggestions	Decision making authority	Action Taken
1.	Proper information on utilization of suggestion box in the campus	Authority, Faculty	Students were encouraged to give suggestions or voice out their grievances through the medium.
2.	Opening up of lab for students' use	Authority, IT Department Management,	Matter discussed and kept in abeyance.
3.	Full uniform set for students	College Authority	Matter taken up in meetings. Uniform to remain so considering practical reasons on the part of parents/guardians.
4.	Full uniform in place of T. shirt and blazer	College Authority	Matter discussed in staff meetings. Uniform to remain so due to probable practical difficulties of parents/guardians.
5.	Class trips for general/pass course students	Departments, Academic Committee,Authority	General students were taken for department field trips conducted by the Department of Tenyidie and the project-based field trip of the Department of EVS.

Table 2Based on feedback given by the alumni, the following actions were taken:

SL. No.	Nature of feedback /suggestions	Decision making authority	Action Taken
1.	Need of updated curriculum	College, University	With the introduction of CBCS, departments briefed to ensure effective transaction of the new curriculum.
2.	More focus on academic activities	Academic Committee	More classroom activities in the form of presentations, seminars are being conducted. Lectures were organised.
3.	Wi-Fi provision	IT Department	Feedback communicated to the concerned department.
4.	Need for improvement in skill development	College authority	Students sent for skill development programmes conducted by Nagaland University and other agencies.
5.	More importance to co-curricular activities	College Authority, Management	Holistic development programmes and events such as Alder Fest 2022 were hosted.

The feedback given by the stakeholders has been analysed and appropriate action was taken to meet the expectations of the students, teachers and alumni. This feedback mechanism helps in improving the overall performance of the institution by bringing in necessary changes/redressal to as per the current needs of the stakeholders.

Principal

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